How to set up a parent/guardian account using the web

1. Type in ClassDojo on your internet browser or use the attached link to take you to the website. https://www.classdojo.com/en-gb/
2. Under "Sign up as…" click on the "Parent" logo.

3. Enter your personal information and click "Sign up". If you wish to read the Privacy Policy and Terms and Conditions, click on the blue links above the Sign Up button.

4. Using your child's invitation code found on their login sheet, select "Add child using code". Enter that code into the box and it should automatically connect you to your child's class.
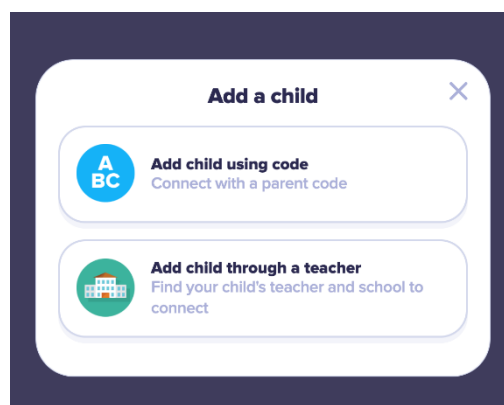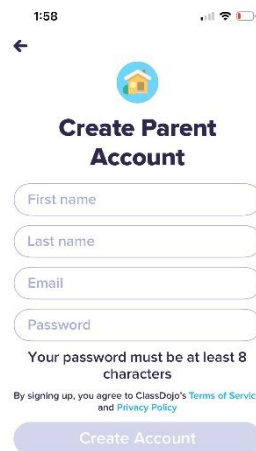
# How to set up a parent/guardian account using the app

1. Download the ClassDojo app from the App Store/ Android Store.
2. Click "I'm a parent"

3. Enter your personal information and click "Sign up". If you wish to read the Privacy Policy and Terms and Conditions, click on the blue links above the Sign Up button.

4. Using your child's invitation code found on their login sheet, enter that code into the box and it should automatically connect you to your child's class.
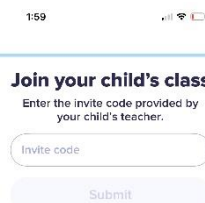
Family Help Pages

How to view your child's feedback point record:

https://classdojo.zendesk.com/hc/en-us/articles/360027931771-View-Your-Child-s-Point-Report#web

How to translate messages and stories:

https://classdojo.zendesk.com/hc/en-us/articles/205189853-Translate-Messages-and-Story-Posts#web

Adding multiple children to 1 parent account:

https://classdojo.zendesk.com/hc/en-us/articles/207455273-Adding-Multiple-Students-or-Classes-to-a-Parent-Account#web

How to reset a password:

https://classdojo.zendesk.com/hc/en-us/articles/201892699-Reset-a-Lost-or-Forgotten-Password#web

How to edit what notifications are sent to you by ClassDojo:

https://classdojo.zendesk.com/hc/en-us/articles/360050778411-Notifications-and-Your-Parent-Account#web

How to change the account language:

https://classdojo.zendesk.com/hc/en-us/articles/360050497151-Change-Your-Parent-Account-s-Language-#web

How to access your child's ClassDojo account:

https://classdojo.zendesk.com/hc/en-us/articles/360052406531-Login-from-Your-Parent-s-Account#web

How to switch between parent and student account:

https://classdojo.zendesk.com/hc/en-us/articles/360026692752-Toggle-Between-Your-Parent-and-Student-Accounts#web

How to access and respond to activities from a student account:

https://classdojo.zendesk.com/hc/en-us/articles/360047763572-Access-and-Respond-to-Assigned-Activities-in-the-Student-Account#web

More help pages can be found here:

https://classdojo.zendesk.com/hc/en-us/categories/200185365-For-families